



2017 Year-End Holiday Schedule

THANKSGIVING

Tuesday, Nov. 21

Normal pickup and delivery service. All UPS 2nd Day Air® packages picked up today will be delivered on Friday, Nov. 24.

Wednesday, Nov. 22

Normal pickup and delivery service. All UPS Next Day Air® packages picked up today will be delivered on Friday, Nov. 24. UPS 2nd Day Air packages picked up today will be delivered on Monday, Nov. 27 (except those processed and labeled for delivery on Saturday, Nov. 25).

Thursday, Nov. 23, Thanksgiving Day (UPS Holiday)

No UPS® pickup or delivery service. UPS Express Critical® service available.

Friday, Nov. 24

Normal pickup and delivery service in all areas.

Saturday, Nov. 25

Delivery of UPS Worldwide Express®, UPS Next Day Air and UPS 2nd Day Air packages processed and labeled for Saturday Delivery.

Pickup service available for UPS Air and international Air packages* for regular Saturday pickup customers. UPS On-Call Pickup® service is available to all customers for UPS Air and international Air packages. Pickup and delivery of UPS® Ground on Saturday** packages will be available in many metro area ZIP codes.

***References to "UPS Air and international Air packages"** in the schedule include the following UPS service options: UPS Next Day Air® Early, UPS Next Day Air®, UPS Next Day Air Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Worldwide Express Freight®.

****UPS 3 Day Select® Service, UPS Ground, UPS Ground with Freight Pricing, UPS Hundredweight® Service UPS 3 Day Select and UPS Hundredweight Service Ground shipments are included.**

Time-in-transit notes: On UPS holidays — Nov. 23, Dec. 25 and Jan. 1—there is no movement of any packages tendered to UPS. UPS Express Critical® service is available for urgent packages every day of the year, including UPS holidays. Call 1-800-714-8779 or visit [ups-expresscritical.com](http://ups.com/ups-expresscritical.com).

Additional time-in-transit: From Nov. 20 to Dec. 30, a limited number of UPS® Ground and UPS® Standard packages, with transit times of three or more days, and with specific origins and destinations, will require an additional day in transit. Visit ups.com/holidays beginning June 30 to use the Holiday Ground Impact Tool to identify changes by ZIP code pairs. All UPS 2nd Day Air and UPS 3 Day Select® packages tendered Dec. 18–19 will require an additional day in transit. UPS 3 Day Select packages tendered on Dec. 19 will be delivered after Christmas.

The most up-to-date time-in-transit details will be available at ups.com/ctc at the time of shipping.

CHRISTMAS

Monday, Dec. 18

Normal pickup and delivery service. This is the last day to ship UPS 3 Day Select® service for delivery before Christmas Day (delivery on Friday, Dec. 22).

Tuesday, Dec. 19

Normal pickup and delivery service. UPS 3 Day Select shipments picked up today will be scheduled for delivery on Tuesday, Dec. 26.

Wednesday, Dec. 20

Normal pickup and delivery service. This is the last day to ship UPS 2nd Day Air packages for delivery before Christmas Day (delivery on Friday, Dec. 22).

Thursday, Dec. 21

Normal pickup and delivery service. UPS 2nd Day Air service is available for delivery before Christmas Day (delivery on Saturday, Dec. 23). Please note that these packages must be processed and labeled for Saturday Delivery. Saturday Delivery is not available to all ZIP codes. All UPS Next Day Air packages picked up today will be delivered on Friday, Dec. 22.

Friday, Dec. 22

Normal pickup and delivery service. This is the last day to ship UPS Next Day Air packages to be delivered before Christmas Day (delivery on Saturday, Dec. 23). Please note that these packages must be processed and labeled for Saturday Delivery. Saturday Delivery is not available to all ZIP codes.

Saturday, Dec. 23

Delivery of UPS Worldwide Express, UPS Next Day Air and UPS 2nd Day Air packages processed and labeled for Saturday Delivery.

Pickup service available for UPS Air and international Air packages* for regular Saturday pickup customers. UPS On-Call Pickup service is available to all customers for UPS Air and international Air packages. Pickup and delivery of UPS Ground on Saturday** packages will be available in many metro area ZIP codes.

Sunday, Dec. 24, Christmas Eve

No UPS pickup or delivery service. UPS Express Critical service available.

Monday, Dec. 25, Christmas (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical service available.

Tuesday, Dec. 26

Normal pickup and delivery service resumes. UPS 3 Day Select packages picked up today will be delivered on Friday, Dec. 29.

NEW YEAR'S

Wednesday, Dec. 27

Normal pickup and delivery service. All UPS 2nd Day Air packages picked up today will be delivered on Friday, Dec. 29.

Thursday, Dec. 28

Normal pickup and delivery service. All UPS Next Day Air packages picked up today will be delivered on Friday, Dec. 29. UPS 2nd Day Air packages picked up today will be delivered on Tuesday, Jan. 2 (except those processed and labeled for delivery on Saturday, Dec. 30). Saturday Delivery is not available to all ZIP codes.

Friday, Dec. 29

Normal pickup and delivery service. UPS Next Day Air packages picked up today will be delivered on Tuesday, Jan. 2 (except those processed and labeled for delivery on Saturday, Dec. 30). Saturday Delivery is not available to all ZIP codes.

Saturday, Dec. 30

Delivery of UPS Worldwide Express, UPS Next Day Air and UPS 2nd Day Air packages processed and labeled for Saturday Delivery.

Pickup service available for UPS Air and international Air packages* (excludes UPS Worldwide Express Freight®) for regular Saturday pickup customers. UPS On-Call Pickup service is available to all customers for UPS Air and international Air packages. Pickup and delivery of UPS Ground on Saturday** packages will be available in many metro area ZIP codes.

Monday, Jan. 1, New Year's Day (UPS Holiday)

No UPS pickup or delivery service. UPS Express Critical service available.

Tuesday, Jan. 2

Normal UPS pickup and delivery service resumes.

Holiday season service guarantees: UPS Air and international Air packages* picked up or delivered within the United States are guaranteed throughout the holiday season. Commitment times for Air and international Air packages scheduled for delivery Nov. 24 and Dec. 18–23 will be extended as follows: UPS Next Day Air Early and UPS Worldwide Express Plus services will be extended by 90 minutes and all other Air and international Air services will be extended to end-of-day. The guarantee is suspended for all UPS Ground shipments, including shipments to and from AK, HI and PR, and UPS Standard shipments picked up or scheduled for delivery Nov. 27–Dec. 24. Visit ups.com for the **UPS Tariff/Terms and Conditions**. Service guarantees are subject to change.

Peak charges: To learn more about peak charges and when they apply, visit ups.com/rates.